



# Smart Wi-Fi Outdoor Camera UltraHD, Pan &Tilt

TLL331451



#### Thank you for choosing Tellur!

To ensure an optimum performance and safety, please, read this user manual carefully before using the product. Keep this user manual safe for future references.

## 1. What's in the box

- 1 x Wi-Fi Smart Camera
- 1 x Antenna
- 1 x Power Adapter EU + UK/US plugs
- 1 x Mounting kit

## 2. Product diagram



#### 3. Technical specifications:

Sensor type: 1/2.8" CMOS Sensor resolution: 3 Megapixels Lens: f:4mm / F2.0 Angle adjustment: Tilt: 0° ~ +120°; Pan: 0~350° + Zoom Infrared sensor: Yes, up to 10 meters Image resolution: Ultra HD 2304 x 1296 Video compression: H.265 Frame rate: Up to 20/second Image flip: Vertical by APP Motion detection: Yes Detection distance: 0 ~ 10 meters (max) Motion auto tracking: Yes Surveillance area: Customizable by APP Human body detection: Yes Privacy mode: Activate/Deactivate by APP Color Night vision: Yes, 6pcs Dual LEDs Audio communication: Two-way audio Built-in speaker: 1W Built-in microphone: Yes Internal storage: MicroSD card up to 128GB Class 10 min (not included) Cloud storage: Yes, compatible Power supply: Port Micro-USB DC 5V/1A Google Home: Compatible Amazon Alexa: Compatible Wi-Fi standard: IEEE 802.11b/g/n Supported Wi-Fi network: 2.4GHz Suitable for: Outdoor use Waterproof rating: IP65 Working condition temperature: -10°C ~ +50°C Working condition humidity: 10% ~ 95% RH Product dimensions: 110 x 174 x 175mm Product weight: 500g Color: White

## 4. Product installation

#### Important notes and cautionary tips:

- Avoid mounting the device in a place where the temperature changes too much, such as heat/cold sources, air-outlet, etc.

- Do not expose the camera to high electromagnetic radiation.
- Ensure the camera is securely fixed in position

- Make sure the power plug is firmly connected to the power socket.

- If you smell smoke, or hear high noise, from the device, turn off the power and unplug the power cable. Then contact the service center for assistance.

- Do not drop the camera and avoid physical shock.

- Do not touch the camera lens with fingers. If cleaning is necessary, use a clean cloth and wipe it gently.

- The camera sensor may be damaged by laser beams. Make sure the camera will not be exposed to any laser beam.

## 5. Pairing the device with Tellur Smart APP

#### Note

Mare sure your phone is connected to the 2.4GHz wireless network and you have access to Wi-Fi password before you start the pairing procedure.

The app doesn't support Wi-Fi 6 networks with 802.11ax standard. Please set the 2.4GHz Wi-Fi network to 802.11b/g/n

We also recommend having the Bluetooth function activated for an easier pairing.

1.Download and install the Tellur Smart app, available for either iOS or Android devices.



2. Once downloaded, the app will ask you to create an account (if you do not have any already). Enter your email, select the country you live in and create a password for your Tellur Smart account.

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#### \*\*\*Set up router

This device only supports 2.4GHz frequency band router, does not support 5GHz frequency band router. Please set the relevant parameters of the router before Wi-Fi configuration, Wi-Fi passwords do not include special characters such as ~! 0#%% (). When, the device is connected to the Wi-Fi, keep the mobile phone and device close to the router to speed up the configuration of the device.

1. Open the Tellur Smart app and click "Add device" or "+" and then select "Video Surveillance" -> "Smart Camera (Wi-Fi)".

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2. When connecting, make sure your router, smartphone and the camera are as close as possible.

3. Power on and reset the camera until the status indicator is flashing quickly or a prompt tone is heard, and then click "Next". Then input your WiFi password and click "Next". Click - to change network if necessary.

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4. With the camera lens, scan the QR code that appeared on your phone. When the device makes a sound, click "I heard a Prompt" and the configuration will be complete.



## 6. Storage

#### Installing microSD card

1. Rotate the camera body to find the card slot at the bottom of the lens.

2. Insert the card in the slot

(The camera supports microSD cards up to 128GB capacity,

minimum class 10 required.)



#### Formatting the card

1. Access the live view

2. Go to settings menu (click on "..." from top right corner)

3. Select Card Settings. Here you can see how much capacity is used and available.

4. Choose Format Card

#### **Recording settings**

1. Ensure you have inserted a compatible microSD card and its formatted.

2. Access the camera and go to settings menu (click on "…") and choose Card Settings

3. Click on Recording Mode and you can select Continuous recording or Event recording

## 6. Failed to add device?

- Make sure the device is powered on.

- Check the Wi-Fi connection of your phone.

- Check if the device is in pairing mode. Reset your smart device to enter pairing mode.

- Check router or related: If you use a dual-band router, select the 2.4GHz network to add the device. You also need to enable the router's broadcasting function. Set encryption method as

WPA2-PSK and authorization type as AES or set both on "auto". - Check if the Wi-Fi signal is strong enough. To maintain the signal strong, keep your router and the smart device as close as possible. - Wireless mode should be 802.11.b/g/n (Wi-Fi 6 protocol 802.11ax is not supported)

- Make sure you don't exceed the maximum number of registered devices supported by the app (150).

- Check if the router's MAC filtering function is enabled. If so, remove the device from the filter list and make sure the router is not prohibiting the device connection.

- Make sure the Wi-Fi password entered in the app is correct. Can I control the device with 2G/3G/4G network?

When adding the device for the first time, the device and the phone need to be connected to the same Wi-Fi network. Once the device has been successfully paired with the Tellur Smart app, you can remotely control it via 2G/3G/4G networks.

How can I share my device with family?

Open Tellur Smart app, go to "Profile" -> "Device sharing" -> "Sharing sent", tap "Add sharing" and share the device with the added family members.

Notice - users must install the Tellur Smart app on their device in order to see shared devices.

How can I manage the devices shared by others?

Open App, go to "Profile" > "Device Sharing" > "Sharing Received", then you can find the devices shared by other users. To delete a shared device, swipe left.

#### **Disposal and recycling information**



The crossed-out wheeled-bin symbol on your product, battery, literature, or packaging reminds you that all electronic products and batteries must be taken to separate waste collection points at the end of their working lives; they must not be disposed of in the normal waste stream with household garbage.

It is the responsibility of the user to dispose of the equipment using a designated collection point or service for separate recycling of waste electrical and electronic equipment (WEEE) and batteries according to local laws.

Proper collection and recycling of your equipment helps ensure EEE waste is recycled in a manner that conserves valuable materials and protects human health and the environment, improper handling, accidental breakage, damage, and/or improper recycling at the end of its life may be harmful for health and environment.